

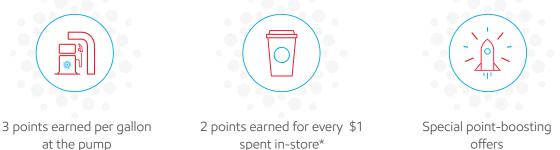


# Exxon Mobil Rewards+<sup>™</sup> program

The Exxon Mobil Rewards+" program is a proprietary rewards program created just for you, to put Exxon<sup>™</sup> and Mobil<sup>™</sup> customers first.

### How does it work?

Earn points at Exxon and Mobil stations, then use them to save on gas, coffee, car washes and more.



offers

## How does it benefit customers?

- Fast Savings. Savings start at 100 points
- Buy more, earn more! Unlock extra benefits with the Exxon Mobil Rewards+™ Premium status and Frequent Filler bonus points
- Bonus offers. Introduction offers and ongoing targeted promotions
- Perks beyond points. Promotions and incentives from key partnerships

## How do members enroll?

- 1. Download the Exxon Mobil Rewards+<sup>™</sup> app or go to EMRewards.com
- 2. Enter full name, phone number and email
- 3. Create a password and set a 4-digit PIN
- 4. Accept terms & conditions

Customer are encouraged to opt-in to receive information and exclusive offers about the Exxon Mobil Rewards+ program and other ExxonMobil products, services and programs.

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## Exxon Mobil Rewards+<sup>™</sup> App

#### Rewards meets payment - all in one app

- Secure, easy and contactless payment right from the driver's seat
- Find the nearest Exxon and Mobil station
- Automatic enrollment in the loyalty program when creating an app account so savings can start right away
- Bonus points when registering with a referral code
- Simple tracking for purchases and rewards

## Exxon Mobil Rewards+<sup>™</sup> Premium Status

Exxon Mobil Rewards+ members can qualify for Premium status when they purchase 8+ gallons of Synergy Supreme+" premium gasoline, 3 times per month.

Premium Status members will earn 2X points on every qualified gallon, and receive exclusive offers and premium perks!

## FAQs

#### What are the benefits of the Exxon Mobil Rewards+ program?

With the Exxon Mobil Rewards+" program, you can earn points on items you purchase every day like fuel, convenience store items and car washes. For every 100 points you earn, you can redeem for \$1 in savings. You will earn 3 points per gallon on fuel and 2 points for every \$1 you spend in the convenience store or on car washes. You'll also get access to special bonus point offers so you can earn points even faster.

#### How do I earn or redeem points?

To earn points at the pump, before providing a credit/debit card you may use the Exxon Mobil Rewards+<sup>™</sup> app, enter your Alt-ID (phone number) or swipe your physical Exxon Mobil Rewards+ card. You also can select how many points you'd like to redeem at the pump. Inside the convenience store, you may use the Exxon Mobil Rewards+<sup>™</sup> app, enter your Alt-ID (phone number) or swipe your physical Exxon Mobil Rewards+ card at checkout. Then select how many points you'd like to redeem.

#### What is Exxon Mobil Rewards+ Premium<sup>™</sup> status?

Premium status is a tier within the Exxon Mobil Rewards+" program. Once you qualify to become a Premium Status member, you will earn 2x base points — equal to 6 cents per gallon — on qualifying purchases of Synergy Supreme+" gas. To achieve Exxon Mobil Rewards+ Premium status, simply fill up with Synergy Supreme+ premium gas at least 3 times in a calendar month with at least 8 gallons. Just keep filling up 3 times a month to maintain your Premium status. Miss a fill-up? No problem. You still have 3 months before your benefits expire.

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#### What is the Exxon Mobil Rewards+<sup>™</sup> Frequent Filler program?

Frequent Filler is a bonus program within the Exxon Mobil Rewards+ program. To receive Exxon Mobil Rewards+ Frequent Filler bonus points, you must be a registered member of Exxon Mobil Rewards+ and purchase 100 or more gallons of Synergy<sup>\*</sup> fuel in a calendar month (e.g., August).\*

Once you qualify as a Frequent Filler, you will earn 1 extra point on fuel and 2 extra points on convenience store purchases — equal to 4 cents per gallon and 4 cents per dollar — on qualifying purchases of Synergy<sup>®</sup> fuel and eligible convenience store items at Exxon<sup>®</sup> and Mobil<sup>®</sup> stations. You will receive the benefit for the remainder of the month plus one month (e.g., qualify in August and receive the benefit through September). Continue to purchase 100 gallons or more every month to maintain your Frequent Filler bonus points.

#### What are the benefits of linking my AARP membership?

New to Exxon Mobil Rewards+" members will receive a 500-point signup bonus (\$5 in savings). All AARP members who link their memberships will receive 1 additional point on fuel per gallon and 1 additional point per dollar spent in the store. There will also be special "AARP Member Days" where members earn double the points on a single fuel transaction.

You can link your AARP membership account online or via the Exxon Mobil Rewards+ app. Make sure to have your AARP membership card number on hand.

#### Which forms of payment does the Exxon Mobil Rewards+ app accept?

You can use the app to pay for fuel, earn rewards and redeem for dollar savings. The Exxon Mobil Rewards+ app accepts all major credit cards, debit cards, ExxonMobil Personal Cards, ExxonMobil Smart Cards\*, ExxonMobil Business Cards, checking accounts and mobile wallets, including Apple Pay, Google Pay, Samsung Pay, and Click to Pay. At this time, the app does not support the ExxonMobil Fleet Card or gift cards.

#### Will there be support for retail sites and customers?

Yes. Sites may contact the Retail Help Desk RHD) at 866-603-6483 for help with pump screen message configuration and program support. Customers may contact the Consumer Help Desk at 1-888-Reward+(1-888-739-2730).

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